



## Case Study

# Achievo cuts costs, accelerates launch of web-based application

### Customer

A leading enterprise software company

### Stable, scalable and accessible

This software company selected Achievo to develop a flexible and extensible web-based application to improve asset management. The objective was to automate mission-critical tasks such as workflow, forms management, activity tracking and cashiering. The application also needed to provide a clear view into information at all levels of the company, and effective and easy-to-use management tools accessed via a dashboard that can easily be personalized by each user. Seamless integration with existing systems was also critical, to minimize workflow changes.

Based on the customer's requirements, Achievo designed a stable and scalable solution to:

- Automate workflow, track information and manage data from a centralized database
- Increase worker efficiency by making information more accessible
- Reduce costs by increasing the efficiency of data management and storage for massive amounts of data
- Provide centralized data access to all departments
- Allow users to access data from any location via a web browser and Internet connection
- Integrate tightly with existing Global Information System (GIS) / Integrated Voice Response (IVR) and wireless systems
- Ensure compliance with regulatory mandates
- Meet the customer's extremely aggressive timeline for deployment

### Fast, cost-effective results

Achievo's global teams quickly developed a flexible architecture for the application, enabling the customer to streamline operations and reduce expenses. Multiple security access levels enabled administrators to limit access according to each employee's level of authority. And by deploying a hosted solution, the customer eliminated the need for software installation, configuration, maintenance and support.

The results speak for themselves: the application has increased operational effectiveness and efficiency, boosting productivity by simplifying company-wide data access. Working Achievo saved this customer an estimated 45% in development time, expediting their time to market, while cutting product development costs by as much as 40%.

### **Tools & Technologies**

- Skills: Java, J2EE, JavaScript, DHTML, JSP, ColdFusion, Portal, Portal EJB, Struts
- Tools: ColdFusion, JEdit, Eclipse
- Operating Systems: Windows, Unix
- Databases: MS SQL Server, Oracle

### **About Achievo corporation**

Achievo is a leading provider of information technology services and solutions for global clients. Its delivery centers are certified with world-class standards: ISO/IEC 27001:2005, ISO 9001:2000, and CMMi level 5. Headquartered in Silicon Valley, U.S.A., Achievo also has operations in Canada, China and Japan. The company's flexible service delivery approach adapts to each client's operating environment and project requirements, on a fixed-cost or time-and-material basis. Achievo's expertise includes IT Service Management, Offshore Development Center, Testing, Mobile Applications, and IT Resource Support. Our global team of IT professionals serve our clients with a focus on reliability, efficiency, and high-touch communications, building long-term relationships by helping them effectively solve problems, improve profitability, and grow their business

